

Coronavirus

We're here for you

Stay up-to-date: Visit our website, **AetnaMedicare.com/coronavirus** for the very latest on coronavirus care and coverage.

Log in to the secure member website and update your email preferences. We will send you important information as soon as it's available.



Extra benefits to help you

Your health and peace of mind are behind everything we do. That's why we have extra benefits to help you stay protected during the coronavirus, or **COVID-19**, outbreak.

Here are a few actions we're taking for our Medicare members:

- **Copays** for coronavirus-related testing and doctor visits are being waived.
- **We're offering a \$0 copay** on all telehealth visits with any network provider (until further notice).*
- **You won't have to pay a fee** for home delivery of your prescription medications from CVS Pharmacy® stores.
- **You can get your refill early**, if your Aetna Medicare plan has Part D drug coverage. And, for many of the medications we cover, you can get a 90-day supply.
- **You'll have 24/7 access** to the Resources For Living® program to help find services and resources in the community. Or, just talk with someone for emotional support. Simply call us at **1-866-370-4842 (TTY: 711)**.
- **You can speak with a nurse anytime day or night** by calling the Aetna Nurse Medical Line. You'll find the telephone number on the back of your medical ID Card, or call **1-800-556-1555 (TTY: 711)**.

Our main goal is to help keep you safe, healthy and informed during this time of uncertainty. And just remember, we're with you every step of the way.

* Out-of-network cost share may apply. Refer to your plan documents or call the number on your ID card for more information.



Visit

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to stay up-to-date with the latest
information.**

Aetna Medicare is a HMO, PPO plan with a Medicare contract. Enrollment in our plans depends on contract renewal. See Evidence of Coverage for a complete description of plan benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by service area.

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