

Benefits Counseling



Counseling to
Medicare Beneficiaries



Benefits Counseling

HEALTH INFORMATION, COUNSELING, AND
ADVOCACY PROGRAM (HICAP)

The Area Agency on Aging (AAA) Benefits Counseling Program provides one-on-one counseling to Medicare Beneficiaries. Benefits Counselors are HICAP Certified, the State Health Insurance Assistance Program for Texans. HICAP is a partnership between Texas Area Agencies on Aging, Health and Human Services Commission, and Texas Legal Services Center.

DIRECT SERVICES INCLUDE:

Benefits Counseling

- Medicare benefits
- New to Medicare Counseling
- Medicare Enrollment Assistance
- Part D plan enrollment assistance
- Medicare Supplement/Medigap Counseling
- Medicare Advantage Plan (Part C) enrollment assistance
- Medicare Appeals
- Assistance in applying for Medicare Saving Program (MSP)
- Low Income Subsidy (Extra Help)
- Long term care planning
- Social Security Disability- Assistance with application and/or guidance
- Supplemental Security Income- guidance with application processes

Legal Assistance

- A Simple Will
- Power of Attorneys
- Advanced Directives
- TODD – Transfer on Death Deed
- Adult guardianship (case by case)
- Qualified income trust
- Alternatives to Probate

Access These Services by Contacting:
Alamo Service Connection
(210) 477-3275 or (866) 231-4922