# 2016 RECOSA MEMBER SURVEY

Welcome to RECOSA’s Member Survey. In the spirit of serving our membership in the best possible manner, the Board of Directors is seeking member feedback to guide us in providing future services and programs. Please take a few minutes to fill out this survey and send it to us or complete the survey online at [www.recosa.org.](http://www.recosa.org/)

**RECOSA’s Mission Statement**

*The mission of RECOSA is to inform retired municipal employees of the City of San Antonio and other stakeholders on matters*

*concerning retiree healthcare and retirement benefits, and to take such actions as necessary to protect and preserve these benefits in a responsible manner; to promote and sponsor activities for the mutual benefit of all members; and to assist in maintaining and improving the quality of life for civilian retirees of the City of San Antonio.*

1. Are you a member of RECOSA?

If yes, what are your expectations of RECOSA?

YES NO

1. Do you live in the City of San Antonio?

If yes, what City Council District?

If no, where do you live?

1. How often do you visit the City’s Senior Centers?

(Circle one) Never Rarely Sometimes Often

1. Do you need services beyond you own resources?

(e.g. transportation to medical appointments, homebound meals, accessibility modifications for your home, respite care, medical equipment/supplies, etc.)

If yes, explain

1. Do you have health insurance through the City of San Antonio?

If yes, which plan? UnitedHealthcare \_Aetna

If no, why not?

1. Have you found it easy to deal with your insurance provider? If no, why not?
2. Do you have any suggestions for making your City Insurance Plan

fit your needs better?

If yes, explain

YES NO

1. RECOSA partners with the City’s Human Resources Department to provide educational and informative meetings called Brown Bag Sessions.

Have you attended a Brown Bag Session?

What topics would you like to see presented in the future?

1. Do you occasionally meet with other COSA retirees?

If yes, would you be willing to disseminate RECOSA information to them?

1. Would you be willing to volunteer at RECOSA events?
2. Are you interested in serving on the RECOSA board in the future?

Additional Comments:

Contact Information (Optional) Name

Email

Phone Number Address

# PLEASE RETURN: RECOSA, P.O. Box 12973, San Antonio TX 78212

**Thank you for taking the time to answer this survey. Further comments can be sent to our email at info.recosa@gmail.com.**

# Thank you,

**Your 2016 RECOSA BOARD**